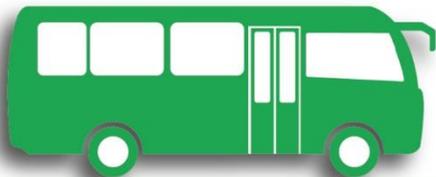
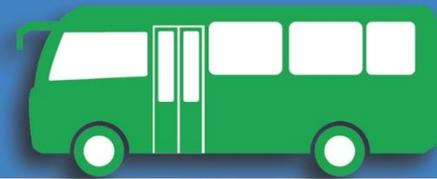


West Malling bus pilot consultation booklet

Proposed changes to
the **58** bus service



PROPOSAL 1 - MARTIN SQUARE, LARKFIELD

PROPOSAL 2 - MAIDSTONE HOSPITAL, BARMING

Have your say!

22 January - 19 February 2019

kent.gov.uk/westmallingsbuspilot

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1. Introduction

From June to August 2018, Kent County Council (KCC) held a county wide consultation, the Big Conversation, with communities and transport providers to explore innovative and sustainable ways of providing transport to rural communities in Kent.

Despite ever-decreasing funding for local councils, we want to maintain and improve accessibility for those without an alternative means of travel in rural areas.

Some key findings from the consultation were:

- The biggest barrier to accessing public transport was that services are too infrequent
- The most important feature of a bus service was that it ran to a timetable
- The most popular idea was feeder services that connect rural areas to commercial bus routes.

The full results of the consultation are available at www.kent.gov.uk/bigconversation.

We have used the results of the consultation to develop a number of pilot schemes to test out the ideas and help shape the future delivery of public transport.

Some of these schemes are completely new services, and others propose making changes to services we already

support in order to improve them and to see if we can make them more sustainable.

Where we are making changes to existing services, we are consulting with the public to make sure we understand the impact this would have on existing service users and the local community. **This document focuses on proposals for West Malling (service 58).**

We understand that any changes to bus services could have an impact on users. The pages that follow explain the proposals. No decisions have been made.

The results of this consultation and our Equality Impact Assessment (EqIA) will be used to help us decide whether to progress with these changes.

The document contains some terms that you may be unfamiliar with, therefore a glossary has been provided to give further explanation (see Appendix B).

2. Background

Bus services in Kent fall into two categories:

- Commercially (profit-making) operated services.
- Subsidised (KCC funded) services.

Since bus privatisation in 1985, operators in Kent run routes on a commercial basis, where there are enough passengers to fund the service. Around 97% of journeys in Kent run in this way – with around 40 operators covering 600 services – without any funding from Kent County Council (KCC). That means that we have no say over routes, timetables or fares.

But not all of Kent's bus services are run on a purely commercial basis. For the last 30 years, KCC has funded some routes which, while not commercially viable, have been considered important to the needs of the communities and passengers they serve. We have worked hard to protect this funding, but as central government funding has continued to reduce, we have had to make savings, changing the way we work and spending less.

As a Local Transport Authority, KCC has a duty to consider funding bus services that are not provided commercially.

These are services which:

- Are considered important to the communities and passengers they serve.

- Provide transport links to key services that could not otherwise be accessed.

Authorities are not required to provide these services and can choose which services to support. KCC uses set criteria to guide our decision making and ranks services based on cost, usage, journey purpose and the availability of other forms of transport (such as the rail network).

Kent County Council's support for public transport

KCC has a long tradition of supporting public transport in Kent and invests around £36m of public money into the County's bus network each year. Last year around £5.7m was invested subsidising routes across 116 contracts facilitating 3.7m journeys. We also work closely with bus operators through our Quality Bus Partnerships, helping them to improve services.

These activities have helped sustain a comprehensive network of buses in Kent on which over 50 million journeys are made each year. Of these, around 4 million journeys are made on services paid for by KCC.

In other parts of the UK, many authorities have stopped their funding for bus services altogether but despite significant financial pressures, our commitment to bus travel has remained.

3. Our Proposals

The most popular idea from the Big Conversation consultation was the feeder service. A feeder service can provide a regular bus service to rural communities who may currently have no or an infrequent service. The feeder bus picks up passengers from villages in rural communities and then drops them off at a bus stop to transfer on to a commercial service to finish their journey.

This type of service makes good use of regular, high frequency commercial bus services to provide more frequent bus services. The money saved by shortening the distance the bus funded by KCC travels, means we can afford to provide more journeys per day.

The feeder service, whilst providing more journeys, does require passengers to change buses to reach their end destination and journeys may be longer depending on connection times.

Feedback from the Big Conversation, and the high frequency of commercial services along the A20 into Maidstone lead to the communities surrounding West Malling being identified as a potential pilot area.

KCC currently supports the service 58 in Maidstone which is currently by Nu-Venture. We are proposing to revise this service to provide more frequent journey opportunities for the villages currently served. In order to facilitate these extra

journeys, the 58 service would become a feeder bus and it would no longer run all the way into Maidstone.

Our initial idea was to use Lunsford Park as the transfer point for people to change on to an existing commercial service for their onward journey. However, we have worked with parish councils and county councillors to develop the proposals. Following this further development of the pilot, two alternative proposals have been devised. Both of these proposals would feed into existing commercial services that run into Maidstone Town Centre.

If you use one of these services to travel to and from school, your journey will be unaffected, as school timed services will continue to run directly into Maidstone.

Through the Big Conversation consultees told us that timetabled services are an important feature of a bus service. In order to facilitate a timetable, it is not always possible for buses to wait for each other. However, KCC is investigating the possibility of the feeder bus waiting at the transfer site. We would also upgrade the bus shelters and add Realtime Information (RTI) boards so passengers could see when the next bus is coming and wait comfortably.

The Big Conversation also highlighted concerns about overcrowding and disabled access, so we're looking to use similar size vehicles to those currently in use.

We will work closely with operators to ensure fares remain in line with current fares for the entire length of the journey to Maidstone. We will also be working with the commercial operators to introduce “through ticketing”, so passengers only need to buy one ticket which covers both the feeder bus, and the connecting service.

This service will continue to accept concessionary travel passes, such as the older person’s bus pass (ENCTS) and young person’s travel pass (YPTP).

We’ve conducted an Equality Impact Assessment (EqIA) which has highlighted that the increased frequency of this service could positively impact all service users but particularly those with the protected characteristics age, disability and carers. However, the requirement to change buses may adversely impact people with disabilities, and those that are pregnant or travelling with young children. For more information, see our full EqIA available online or in hard copy on request.

We are now asking for your feedback on two proposals:

1. A feeder bus which terminates at Martin Square, Larkfield.

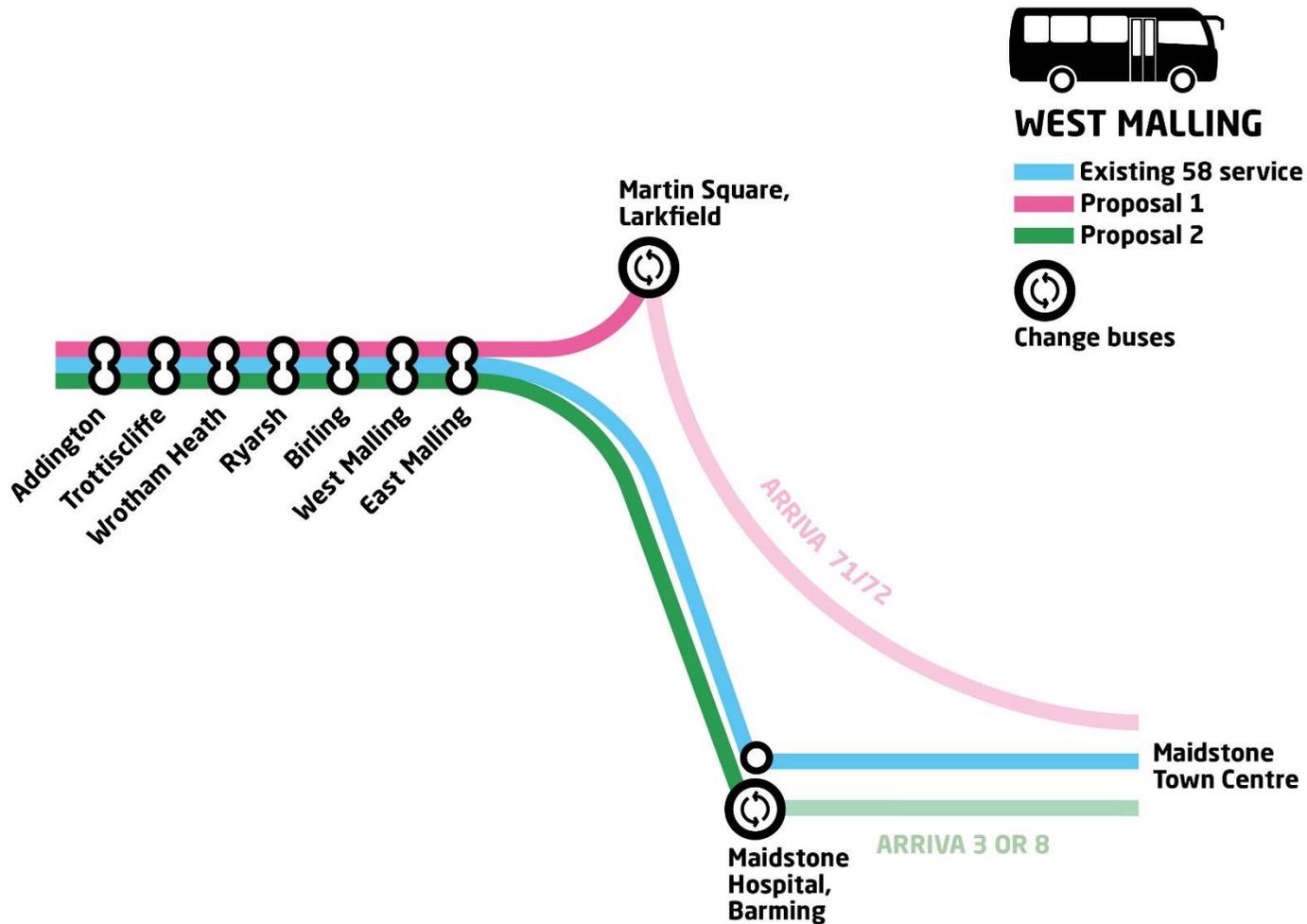
This service would run from Addington to Larkfield. This option allows increased frequency whilst maintaining the same journey time into Maidstone Town Centre. However, this would mean that Maidstone hospital would no longer be

served. We have analysed passenger data and have identified quite low usage of the current service at Maidstone Hospital. Passengers could travel to the Hospital from Maidstone Town Centre.

2. A feeder bus which terminates at Maidstone Hospital, Barming

Local parish councils have informed us that a direct link to the hospital is important to their communities, so we’ve developed an option which maintains a direct service to the hospital. However, this means less frequent services and longer journey times into Maidstone Town Centre.

It would be possible to change buses on the A20 (for example at Wealden Hall on the timetable in Appendix A), however as the transfer point would be at Maidstone Hospital, the timetable will be designed to make good connections at Maidstone Hospital.



Proposal 1 Route Description: The service would follow the current route to East Malling then via New Road, A20 London Road, New Hythe Lane, Kingfisher Road, Lunsford Lane, A20 London Road, New Road then back to the existing route to Addington.

Proposal 2 Route Description: The service will operate the same route as present day until it reaches Maidstone Hospital. At the hospital the bus will no longer continue on to Maidstone Town Centre, instead it will turn around and complete a return journey.

Overview of Proposed Changes

	Current service	Proposal 1	Proposal 2
Destination	Maidstone Town Centre (via Maidstone Hospital)	Martin Square, Larkfield	Maidstone Hospital, Barming
Number of Journeys	5 return journeys	8 return journeys	7 return journeys
Connections	No Connections Required	Maidstone Town Centre (Arriva 71/71A) every 13 minutes	Maidstone Town Centre (Arriva 3/8) every 20 minutes
Estimated Total Journey Time (Addington - Maidstone Town Centre)	56 minutes	57 minutes	1 hour 25 minutes

Advantages	No need to change buses Stops at the hospital Shorter journey time into Maidstone Town Centre	Greatest number of journeys Shorter journey time into Maidstone Town Centre than proposal 2 Direct links to local amenities in Larkfield Bus shelter to be upgraded with Realtime information (RTI)	More journeys than present Stops at the hospital Bus shelter to be upgraded with Realtime information (RTI)
Disadvantages	Least number of journey opportunities	Need to change buses Longer journey time to Maidstone Hospital with no direct service	Need to change buses Longest journey time into Maidstone Longer waiting times between buses

4. How to get involved and have your say

Before any decisions are made, we want to hear your views on:

- The proposals put forward in this consultation and how each proposal could impact you.
- The assumptions we have made in the draft EqlA.
- Any additional information that you think we need to consider about the proposals identified in this document.

Please let us know your views by visiting www.kent.gov.uk/westmallingsbuspilot and completing the online questionnaire. Alternatively, complete a paper copy of the questionnaire available in your local library and return to: FREEPOST: BIG CONVERSATION

This consultation will run for four weeks from 22 January until 19 February 2018 (inclusive).

If you require this or any of the consultation documents, including the EqlA, in hard copy or an alternative format, please request these via email to alternativeformats@kent.gov.uk or by telephone on 03000 421553 (text relay service 18001 03000 421553). This number goes to an answer machine, which is monitored during office hours.

If you require any further information about the proposals before responding to the consultation, please contact us at

bigconversation@kent.gov.uk or speak to us at one of our consultation drop in events:

6 February from 13:00 to 16:00 The East Malling Institute Hall, Mill Street, East Malling, ME19 6BJ

7 February from 09:00 to 12:00 Ryarsh Village Hall, Birling Road, Ryarsh, ME19 5LS

What happens next?

The responses to the consultation will be analysed and presented in a consultation report. This report will be published on our consultation webpage.

Your responses, along with the final EqlA, will be presented to KCC Members in March following which we will publish the decision, and notify consultees and service users via our website and notices on impacted buses.

Any changes to bus routes resulting from decisions made by Council Members would most likely take effect in June 2019. If changes are made, KCC will regularly review the impact of the changes on passenger numbers and travel patterns seeking feedback from local representatives and service users. If the pilot is successful, we will look to make the changes permanent. If the pilot is not successful, KCC would work with commercial operators to reinstate direct journeys to Maidstone.

APPENDIX A: Proposal 1 Indicative Timetable

Please note: The bus times in blue have been included for information only as they offer connections with the least waiting time. Other departure times are available, and passengers would not be required to travel on the services highlighted in blue.

*SDO = School day

Addington - Birling - West Malling - East Malling - Martin Square										58F
Mondays to Fridays										
	SDO							SDO		
Addington, opp The Green	0704	-	0934	1034	1134	1234	1334	1434	1534	1707
Trottscliffe, adj The George	0708	-	0938	1038	1138	1238	1338	1438	1538	1710
Wrotham Heath, adj The Vinyard	0713	-	0943	1043	1143	1243	1343	1443	1543	1715
A20 Addington opp. Jungle Café	0718	-	0948	1048	1148	1248	1348	1448	1548	1720
Ryarsh, opp the Duke of Wellington	0722	-	0952	1052	1152	1252	1352	1452	1552	1724
Birling, opp Nevill Bull	0725	-	0955	1055	1155	1255	1355	1455	1555	1727
Leybourne, adj Baywell		-	1000	1100	1200	1300	1400	1500	1600	1732
West Malling High Street	0738	-	1007	1107	1207	1307	1407	1507	1607	1739
West Malling opp Station Approach		-	1010	1110	1210	1310	1410	1510	1610	1742
East Malling, Winterfield Lane		-	1012	1112	1212	1312	1412	1512	1612	1744
East Malling, opp Rising Sun		-	1014	1114	1214	1314	1414	1514	1614	1746
East Malling, adj King and Queen	0745	0945	1016	1116	1216	1316	1416	1516	1616	1748
Larkfield, Fire Station		0950	1021	1121	1221	1321	1421	-	1621	1753
Larkfield, Martin Square (terminus)		0951	1022	1122	1222	1322	1422	-	1622	1754
Maidstone (SDO)	0823	-	-	-	-	-	-	1554	-	-
<i>Buses from Martin Square to Maidstone</i>		<i>0955/1010</i>	<i>1025/1040</i>	<i>1125/1140</i>	<i>1225/1240</i>	<i>1325/1340</i>	<i>1425/1440</i>		<i>1625/1655</i>	<i>1810</i>

Martin Square - East Malling - West Malling - Birling - Addington										58F
Mondays to Fridays										
<i>Buses from Maidstone arriving at Martin Square</i>		<i>0940</i>	<i>1040</i>	<i>1140</i>	<i>1240</i>	<i>1340</i>	<i>1440</i>		<i>1640</i>	<i>1752/1800</i>
								SDO		
Maidstone (SDO)								1605		
Larkfield, opp Martin Square		0953	1053	1153	1253	1353	1453	-	1653	1805
Lunsford Lane (S-bound)		0955	1055	1155	1255	1355	1455	-	1655	1807
East Malling, opp King and Queen		1002	1102	1202	1302	1402	1502	1633	1702	1814
West Malling opp. Station Approach		1007	1107	1207	1307	1407	1507	1644	1707	1819
West Malling High Street		1010	1110	1210	1310	1410	1510	1647	1710	1822
Leybourne, adj Baywell		1015	1115	1215	1315	1415	1515	-	1715	1827
Birling, adj Nevill Bull		1021	1121	1221	1321	1421	1521	1658	1721	1833
Ryarsh, adj Duke of Wellington		1024	1124	1224	1324	1424	1524	1700	1724	1836
A20 Addington adj. Jungle Café		1029	1129	1229	1329	1429	1529	1706	1729	1841
Addington, opp The Green		1034	1134	1234	1334	1434	1534	1707	1734	1845
Trottscliffe, adj The George		1038	1138	1238	1338	1438	1538	1710	1738	1849
Wrotham Heath, adj The Vinyard		1043	1143	1243	1343	1443	1543	1715	1743	1854
A20 Addington opp. Jungle Café		1048	1148	1248	1348	1448	1548	1720	1748	1859
Ryarsh, opp the Duke of Wellington		1052	1152	1252	1352	1452	1552	1724	1752	1903
Birling, opp Nevill Bull		1055	1155	1255	1355	1455	1555	1727	1755	1906

Addington - Birling - West Malling - East Malling - Martin Square				
Saturdays				
Addington, opp The Green	0900	1100	1300	1500
Trottscliffe, adj The George	0904	1104	1304	1504
Wrotham Heath, adj The Vinyard	0909	1109	1309	1509
A20 Addington opp. Jungle Café	0914	1114	1314	1514
Ryarsh, opp the Duke of Wellington	0918	1118	1318	1518
Birling, opp Nevill Bull	0921	1121	1321	1521
Leybourne, adj Baywell	0926	1126	1326	1526
West Malling High Street	0933	1133	1333	1533
West Malling opp Station Approach	0936	1136	1336	1536
East Malling, Winterfield Lane	0938	1138	1338	1538
East Malling, opp Rising Sun	0940	1140	1340	1540
East Malling, adj King and Queen	0942	1142	1342	1542
Larkfield, Fire Station	0947	1147	1347	1547
Larkfield, adj Martin Square (terminus)	0949	1149	1349	1549
<i>Buses from Martin Square to Maidstone</i>	<i>0955/1010</i>	<i>1155/1210</i>	<i>1355/1410</i>	<i>1610</i>

Martin Square - East Malling - West Malling - Birling - Addington				
Saturdays				
<i>Buses from Maidstone arriving at Martin Square</i>	<i>1010</i>	<i>1210</i>	<i>1410</i>	<i>1610</i>
Larkfield, adj Martin Square (terminus)	1019	1219	1419	1619
Lunsford Lane, S-bound	1021	1221	1421	1621
East Malling, adj King and Queen	1028	1228	1428	1628
West Malling opp. Station Approach	1033	1233	1433	1633
West Malling High Street	1036	1236	1436	1636
Leybourne, adj Baywell	1041	1241	1441	1641
Birling, Nevill Bull	1047	1247	1447	1647
Ryarsh Duke of Wellington	1050	1250	1450	1650
A20 Addington opp. Jungle Café	1055	1255	1455	1655
Addington, The Green	1100	1300	1500	1700
Trottscliffe, adj The George	1104	1304	1504	1704
Wrotham Heath	1109	1309	1509	1709
A20 Addington opp. Jungle Café	1114	1314	1514	1714
Ryarsh, opp the Duke of Wellington	1118	1318	1518	1718
Birling, opp Nevill Bull	1121	1321	1521	1721

Proposal 2 Indicative Timetable

Addington - Birling - West Malling - East Malling - Maidstone Hospital								58F
Mondays to Fridays								
	SDO							
Addington, opp The Green	0704	0934	1004	1134	1204	1404	1434	1604
Trottscliffe, adj The George	0708	0938	1008	1138	1208	1408	1438	1608
Wrotham Heath, adj The Vinyard	0713	0943	1013	1143	1213	1413	1443	1613
A20 Addington opp. Jungle Café	0718	0948	1018	1148	1218	1418	1448	1618
Ryarsh, opp the Duke of Wellington	0722	0952	1022	1152	1222	1422	1452	1622
Birling, opp Nevill Bull	0725	0955	1025	1155	1225	1425	1455	1625
Leybourne, adj Baywell		1000	1030	1200	1230	1430	1500	1630
West Malling High Street	0738	1007	1037	1207	1237	1437	1507	1637
West Malling opp Station Approach		1010	1040	1210	1240	1440	1510	1640
East Malling, Winterfield Lane		1012	1042	1212	1242	1442	1512	1642
East Malling, opp Rising Sun		1014	1044	1214	1244	1444	1514	1644
East Malling, adj King and Queen	0745	1016	1046	1216	1246	1446	1516	1646
Larkfield, opp Wealden Hall		1020	1050	1220	1250	1450		1650
Ditton, Ditton Corner		1023	1053	1223	1253	1453		1653
Aylesford, Hermitage Lane (S-bound)		1027	1057	1227	1257	1457		1657
Barming, adj railway		1028	1058	1228	1258	1458		1658
Barming Heath o/s Maidstone Hospital		1031	1101	1231	1301	1501		1701
Maidstone SDO	0823						1554	
<i>Buses from Maidstone Hospital to Maidstone (3)</i>		<i>1039</i>	<i>1119</i>	<i>1239</i>	<i>1319</i>	<i>1519</i>		<i>1720</i>
<i>Buses from Maidstone Hospital to Maidstone (8)</i>			<i>1121</i>	<i>-</i>	<i>1321</i>	<i>1521</i>		<i>-</i>

Maidstone Hospital - East Malling - West Malling - Birling - Addington								58F
Mondays to Fridays								
<i>Buses from Maidstone arriving at Maidstone Hospital (3)</i>		<i>1027</i>	<i>1107</i>	<i>1307</i>	<i>1327</i>	<i>1507</i>		<i>1730/1750</i>
<i>Buses from Maidstone arriving at Maidstone Hospital (8)</i>		<i>1017</i>	<i>-</i>	<i>-</i>	<i>1317</i>	<i>1517</i>		<i>-</i>
							SDO	
Maidstone SDO							1605	
Barming Heath, adj Maidstone Hospital		1046	1116	1316	1346	1516	-	1758
Barming, opp Railway Station		1048	1118	1318	1348	1518	-	1810
Aylesford, adj Retail Park		1051	1121	1321	1354	1521	-	1816
Ditton, Ditton Corner		1054	1124	1324	1354	1524	-	1819
Larkfield, adj wealden Hall		1056	1126	1326	1356	1526	-	1822
East Malling, adj King and Queen	0932	1102	1132	1332	1402	1532	1633	1828
West Malling opp. Station Approach	0937	1107	1137	1337	1407	1537	-	-
West Malling High Street	0940	1110	1140	1340	1410	1540	1647	1833
Leybourne, adj The Old Rectory	0945	1115	1145	1345	1415	1545		1840
Birling, Nevill Bull	0951	1121	1151	1351	1421	1551	1658	1846
Ryarsh Duke of Wellington	0954	1124	1154	1354	1424	1554	1700	1849
A20 Addington opp. Jungle Café	0959	1129	1159	1359	1429	1559	1706	1854
Addington, The Green	1004	1134	1204	1404	1434	1604	1707	1859
Trottiscliffe, adj The George	1008	1138	1208	1408	1438	1608	1710	1903
Wrotham Heath	1013	1143	1213	1413	1443	1613	1715	1908
A20 Addington opp. Jungle Café	1018	1148	1218	1418	1448	1618	1720	-
Ryarsh, opp the Duke of Wellington	1022	1152	1222	1422	1452	1622	1724	-
Birling, opp Nevill Bull	1025	1155	1225	1425	1455	1625	1727	-

Addington - Birling - West Malling - East Malling - Maidstone Hospital

Saturdays				
Addington, opp The Green	0900	1100	1320	1520
Trottiscliffe, adj The George	0904	1104	1324	1524
Wrotham Heath, adj The Vinyard	0909	1109	1329	1529
A20 Addington opp. Jungle Café	0914	1114	1334	1537
Ryarsh, opp the Duke of Wellington	0918	1118	1338	1538
Birling, opp Nevill Bull	0921	1121	1341	1541
Leybourne, adj Baywell	0926	1126	1346	1546
West Malling High Street	0933	1133	1353	1553
West Malling opp Station Approach	0936	1136	1356	1556
East Malling, Winterfield Lane	0938	1138	1358	1558
East Malling, opp Rising Sun	0940	1140	1400	1600
East Malling, adj King and Queen	0942	1142	1402	1602
Larkfield, opp Wealden Hall	0946	1146	1406	1606
Ditton, Ditton Corner	0949	1149	1409	1609
Aylesford, Hermitage Lane (S-bound)	0953	1153	1413	1613
Barming, adj railway	0954	1154	1414	1614
Barming Heath o/s Maidstone Hospital	0957	1157	1417	1617
<i>Buses from Maidstone Hospital to Maidstone (3)</i>	<i>1024</i>	<i>1224</i>	<i>1424</i>	<i>1624</i>
<i>Buses from Maidstone Hospital to Maidstone (8)</i>	<i>1021</i>	<i>1221</i>	<i>1421</i>	<i>1621</i>

Maidstone Hospital - East Malling - West Malling - Birling - Addington

Saturdays				
<i>Buses from Maidstone arriving at Maidstone Hospital (3)</i>	<i>-</i>	<i>1212</i>	<i>1412</i>	<i>1612</i>
<i>Buses from Maidstone arriving at Maidstone Hospital (8)</i>	<i>-</i>	<i>1217</i>	<i>1417</i>	<i>1617</i>
Barming Heath, adj Maidstone Hospital	1012	1232	1432	1632
Barming, opp Railway Station	1014	1234	1434	1634
Aylesford, adj Retail Park	1017	1237	1437	1637
Ditton, Ditton Corner	1020	1240	1440	1640
Larkfield, adj wealden Hall	1022	1242	1442	1642
East Malling, adj King and Queen	1028	1248	1448	1648
West Malling opp. Station Approach	1033	1253	1453	1653
West Malling High Street	1036	1256	1456	1656
Leybourne, adj Baywell	1041	1301	1501	1701
Birling, Nevill Bull	1047	1307	1507	1707
Ryarsh Duke of Wellington	1050	1310	1510	1710
A20 Addington opp. Jungle Café	1055	1315	1515	1715
Addington, The Green	1100	1320	1520	1720
Trottiscliffe, adj The George	1104	1324	1524	1724
Wrotham Heath	1109	1329	1529	1729
A20 Addington opp. Jungle Café	1114	1334	1537	1737
Ryarsh, opp the Duke of Wellington	1118	1338	1538	1738
Birling, opp Nevill Bull	1121	1341	1541	1741

Appendix B: Glossary of terms

Commercially Viable: these services are run by bus operators for profit with no funding from Kent County Council. They do not need permission from the Council who have no contractual relationship or control over them. They are regulated by the Department for Transport.

Council Members: KCC's elected politicians, in this instance represented through those members forming part of relevant Cabinet Committees.

Criteria for bus service support: the KCC Member approved way of ranking existing and new bus services to identify if they will or won't be paid for by KCC. The criteria take account of value for money and journey purpose.

English National Concessionary Travel Scheme: the older person's and disabled person's bus pass. KCC has to pay operators for each journey made by the pass holder.

Equality Impact Assessment (EqIA): the assessments carried out by Council officers to understand the impact of proposed changes on existing bus users based on their protected characteristics. These are: age, disability, gender, gender identity, race, religion or belief, sexual orientation, pregnancy and maternity, marriage and civil partnership and carers' responsibilities.

Local Transport Authority: the local government organisation with responsibility for local transport (roads,

drainage, public transport etc.) matters. In this instance, this means Kent County Council.

Quality Bus Partnership: a voluntary arrangement between KCC, the local District Council and bus operators. The partners work in collaboration with each other to improve bus services in the area.

Real Time Information: an electronic display which tells you which the next expected scheduled services

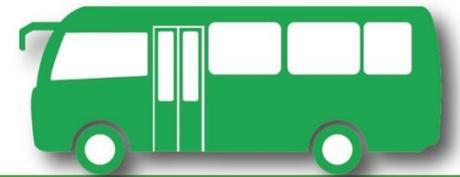
Subsidised Bus Service: services that are not commercially viable because of low passenger usage but that the Council pays bus operators to run because they are important for bus passengers.

Through Ticketing: Where one ticket will cover you journey on the feeder bus and the connecting bus.

Young Person's Travel Pass: KCC's scheme that provides reduced cost bus travel for secondary aged school children. KCC has to pay operators for each journey made by pass holder.



West Malling bus pilot consultation booklet



Have your say!

22 January - 19 February 2019

kent.gov.uk/westmallingbuspilot

