Thanet Parkway Railway Station

Easy Read Questionnaire

You can have your say between **Monday 2 February** and **Friday 27 March 2015**.

You can visit the website at [www.kent.gov.uk/thanetparkway](http://www.kent.gov.uk/thanetparkway)

For any other formats or languages please contact: alternativeformats@kent.gov.uk

*What the station could look like.*
Kent County Council wants to build a new parkway station on the railway between Minister and Ramsgate.

The new station would be to the west of Cliffsend and to the south of the Manston Airport site.

What do you need to know before filling in this questionnaire?

It is a good idea to read the Thanet Parkway Railway Station booklet before filling in the questionnaire. There is an easier to read version available.

Or, you could attend an event to learn more about our ideas.

You can also find more information on our website:
www.kent.gov.uk/thanetparkway
How should you complete this questionnaire?

The questionnaire can be completed online at:

www.kent.gov.uk/thanetparkway

Or, you can fill in this questionnaire and post it to:

Freepost MA629
Thanet Parkway Public Consultation
Transport Strategy
1st Floor, Invicta House
Maidstone
ME14 1BR

Or scan and email it to us at:
thanetparkway@kent.gov.uk

You can also complete the questionnaire at one of our events.
Kent County Council collects and processes personal information in order to provide a wide range of public services.

Kent County Council respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the Data Protection Act 1998.
This questionnaire has 4 parts.

1. The proposal
2. How you travel
3. About you
4. Contacting you

1. Please help us understand how the station affects you. Who are you?

- □ I am a resident
- □ I own a business here or I work near here
- □ I use the train stations
- □ I belong to a community group / resident association (please say which one below)
- □ I am a county / town / district / parish councillor (please say which one below)
- □ Other, please provide details

Section 1 - The proposal
Section 1 - The proposal

2. How did you find out about our proposal?

☐ A leaflet delivered to your home
☐ Email
☐ A poster
☐ Social Media (facebook and twitter are examples of social media)
☐ Advert in the newspaper
☐ Somebody told me about it
☐ Kent County Council website
☐ Other, please provide details
The new station and car park will be unstaffed. Here are some ideas for the station and car park:

Station

Car park

3a. How important is each station facility to you?

Platform lighting

☐ Very Important
☐ Important
☐ Neither Important nor Unimportant
☐ Not important
☐ Not very Important
☐ Don’t know
3a. How important is each station facility to you?

**Security cameras**
- Very Important
- Neither Important nor Unimportant
- Not very Important
- Don’t know

**Passenger help points on the platform**
- Very Important
- Neither Important nor Unimportant
- Not very Important
- Don’t know
Section 1 - The proposal

3a. How important is each station facility to you?

**Ticket vending machine**
- Very Important
- Neither Important nor Unimportant
- Not very Important
- Don’t know

**Real-time journey information**
- Very Important
- Neither Important nor Unimportant
- Not very Important
- Don’t know
Section 1 - The proposal

3a. How important is each station facility to you?

**Pedestrian access to / from Cliffsend**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not very Important
- [ ] Not very Important
- [ ] Don’t know

**Train timetable information posters**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Don’t know
Section 1 - The proposal

3b. How important is each car park facility to you?

**300 car parking spaces**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Neither Important nor Unimportant
- [ ] Don’t know
- [ ] Not very Important
- [ ] Don’t know

**Car park lighting**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Neither Important nor Unimportant
- [ ] Don’t know
- [ ] Not very Important
- [ ] Don’t know
Section 1 - The proposal

3b. How important is each car park facility to you?

Security cameras
☐ Very Important
☐ Neither Important nor Unimportant
☐ Not very Important
☐ Important
☐ Not important
☐ Don’t know

Cycle storage
☐ Very Important
☐ Neither Important nor Unimportant
☐ Not very Important
☐ Important
☐ Not important
☐ Don’t know
3b. How important is each car park facility to you?

**Motorcycle parking spaces**
- Very Important
- Neither Important nor Unimportant
- Not very Important
- Don’t know

**Accessible parking bays**
- Very Important
- Neither Important nor Unimportant
- Not very Important
- Don’t know
3b. How important is each car park facility to you?

**A taxi rank**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Not very Important
- [ ] Don’t know

**Pick up / drop-off point**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Not very Important
- [ ] Don’t know
Section 1 - The proposal

3b. How important is each car park facility to you?

**Bus stop including bus timetable information**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Not very Important
- [ ] Don’t know

**Sheltered waiting area for bus stop**
- [ ] Very Important
- [ ] Important
- [ ] Neither Important nor Unimportant
- [ ] Not important
- [ ] Not very Important
- [ ] Don’t know
3c. Do you have any ideas for things you would like in the new station and car park? If you do, please write up to three ideas below.

1.

2.

3.
4. We will have stairs for each platform. We would like to have step-free access too. Which of these options do you like most?

[ ] Ramps

[ ] Lifts

[ ] Either

[ ] Don’t know
5. How would you like to get between platforms?

- [ ] By footbridge
- [ ] Through an underpass
- [ ] Either
- [ ] Don’t know
We are proposing to build two new roads. One to the parkway station from the A256 Richborough Way and an exit from the parkway station onto the A299 Hengist Way.

6. Do you think this is a good idea?

☐ Yes
☐ No (please say why below)
☐ Don’t know
Section 1 - The proposal

7. Please tell us if you are worried about how the new station will affect the following things:

**Views and landscape of the countryside**
- □ Very concerned
- □ Neither concerned nor unconcerned
- □ Not concerned at all
- □ Concerned
- □ Not concerned
- □ Don’t know

**Air pollution around the site**
- □ Very concerned
- □ Neither concerned nor unconcerned
- □ Not concerned at all
- □ Concerned
- □ Not concerned
- □ Don’t know
7. Please tell us if you are worried about how the parkway station will affect the following things:

**Noise from the station**
- □ Very concerned
- □ Neither concerned nor unconcerned
- □ Not concerned at all
- □ Concerned
- □ Not concerned
- □ Don’t know

**Vibration from the site**
- □ Very concerned
- □ Neither concerned nor unconcerned
- □ Not concerned at all
- □ Concerned
- □ Not concerned
- □ Don’t know
7. Please tell us if you are worried about how the parkway station will affect the following things:

**Light pollution from the site**
- [ ] Very concerned
- [ ] Neither concerned nor unconcerned
- [ ] Not concerned at all
- [ ] Concerned
- [ ] Not concerned
- [ ] Don’t know

**Wildlife living in the area**
- [ ] Very concerned
- [ ] Neither concerned nor unconcerned
- [ ] Not concerned at all
- [ ] Concerned
- [ ] Not concerned
- [ ] Don’t know
7. Please tell us if you are worried about how the parkway station will affect the following things:

The surrounding water resources
- Very concerned
- Concerned
- Neither concerned nor unconcerned
- Not concerned
- Not concerned at all
- Don’t know

Historic buildings in the area
- Very concerned
- Concerned
- Neither concerned nor unconcerned
- Not concerned
- Not concerned at all
- Don’t know
7. Please tell us if you are worried about how the parkway station will affect the following things:

### Congestion around the site
- [ ] Very concerned
- [x] Concerned
- [x] Neither concerned nor unconcerned
- [x] Not concerned at all
- [x] Not concerned at all
- [ ] Don’t know

### Loss of farm land
- [ ] Very concerned
- [x] Concerned
- [x] Neither concerned nor unconcerned
- [x] Not concerned at all
- [x] Not concerned at all
- [ ] Don’t know
7. Please tell us if you are worried about how the parkway station will affect the following things:

<table>
<thead>
<tr>
<th>Road safety</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Very concerned</td>
<td>□ Concerned</td>
</tr>
<tr>
<td>□ Neither concerned nor unconcerned</td>
<td>□ Not concerned</td>
</tr>
<tr>
<td>□ Not concerned at all</td>
<td>□ Don’t know</td>
</tr>
</tbody>
</table>

Please tell us if you are worried about anything else:
8. We expect that the new station will have lots of benefits. Please tick all the boxes that you think will be good for you:

- High Speed 1 between Ashford and London
- Journey time of about an hour from Thanet Parkway to London (Stratford International)
- Park your car and ride the train into London and other parts of Kent
- More travel choices
- Easier to get to jobs in London and Kent
- More investment in East Kent
- Less traffic near houses in Ramsgate
- Better for business in East Kent

Please tell us if there are any other benefits you have thought of:
Section 1 - The proposal

An initial Equality Impact Assessment has been done to see whether the station could affect anyone unfairly. You can find out about it by going to:

www.kent.gov.uk/thanetparkway

So far we have not found anything that could impact people unfairly.

9. Are you worried about anything affecting people unfairly?

☐ Yes
☐ No
☐ Don’t know

If yes please write what you are worried about:
10. Is there anything else you would like to say about the new station, car park and access roads:
Section 2 - How you travel

11. How often do you use the train?

☐ Everyday
☐ Several times a week
☐ Once a week
☐ Several times a month
☐ Once a month
☐ Several times a month
☐ Less then once a month
☐ Never (please go to question 13)

12. Why do you use the train?

☐ Going to work (commuting)
☐ Tourism/Leisure/Fun
☐ Learning/Education
☐ Business trips
☐ Visiting family or friends
☐ Other, please write what you use the train for
We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That is why we are asking you these questions.

We will not share the information you give us with anyone else. We will use it only to help us make decisions, and improve our services.

If you would rather not answer any of these questions, you do not have to.
Section 3 - About you

13. Are you...?

☐ Male
☐ Female
☐ I prefer not to say

14. How old are you?

☐ I prefer not to say

15. What is your postcode?
16. To which of these ethnic groups do you belong? (Your ethnic group is about where your family comes from and the language you speak)

- White British
- White Irish
- White Gypsy/Roma
- White Irish Traveller
- White other ★
- Mixed White and Black Caribbean
- Mixed White and Black African
- Mixed White and Asian
- Mixed other ★
- Asian or Asian British Indian
- Asian or Asian British Pakistani
- Asian or Asian British Bangladeshi
- Asian or Asian British other ★
- Black or Black British Caribbean
- Black or Black British African
- Black or Black British other ★
- Arab
- Chinese
- I prefer not to say

If your ethnic group is not listed, or you chose something that has an ★ next to it, please tell us what it is here:
17. Would you say that you have a disability?
(A disability is if you have a problem or an illness to do with your mind or body, and it makes it hard for you to do everyday things)

☐ Yes
☐ No
☐ I prefer not to say
18. If you answered Yes to the last question, please tell us what problems you have. You may have more than one type, so please select all the problems that apply to you. If none of these applies to you, please give brief details in the box below.

- A disability to do with your body (such as problems walking, moving or getting around)
- Problems with seeing or hearing or both
- Having a bad illness for a long time (such as cancer, epilepsy, HIV/AIDS or another serious sickness)
- Mental health problems (this is a problem to do with your mind and the way you feel, for example, if you feel upset, worried or angry a lot)
- Learning difficulties
- I prefer not to say

If you have a disability or a condition we have not listed, please tell us what it is here:
If you would like to get updates about this new parkway station please tell us how we can contact you. We would like to send you an email but if you do not have an email address then please provide your postal address.

Name:

☐ I would like to get updates through emails

Email address:

☐ I would like to get updates through the post

Postal address:

Postcode:
Thank you for taking the time to complete this questionnaire. Your feedback will help us improve our proposal.

We will report back on the feedback we get, but your personal details and individual responses will be kept secret.

For more information about our proposal and events you can attend please visit our website at:

www.kent.gov.uk/thanetparkway