Public consultation period:
Monday 2 February to Friday 27 March 2015
kent.gov.uk/thanetparkway

An ‘easy-read’ version of this questionnaire is also available from our website or upon request. For any other formats or languages please contact alternativeformats@kent.gov.uk
Kent County Council is promoting a new parkway station in Thanet on the existing rail line between Minster and Ramsgate.

The new Thanet Parkway station would be located to the west of the village of Cliffsend and south of the Manston Airport site, off the East Kent Access Road near the A256/A299 Sevenscore roundabout.

**What information do you need before completing the questionnaire?**
We recommend that you read the Thanet Parkway Consultation Booklet and supporting documents.

Attending a consultation event is also a great way to find out more about our proposal.

All consultation materials, including the Equality Impact Assessment and details of all of the consultation events can be viewed online at kent.gov.uk/thanetparkway

**How should you complete this questionnaire?**
This questionnaire should be completed online at kent.gov.uk/thanetparkway

Fill in this questionnaire and return to:

Freepost MA629
Thanet Parkway Public Consultation
Transport Strategy
1st Floor, Invicta House
Maidstone
ME14 1BR

Or scan and email it to us at: thanetparkway@kent.gov.uk

You can also complete the questionnaire at one of our consultation events.

**Privacy**
Kent County Council collects and processes personal information in order to provide a range of public services. Kent County Council respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the Data Protection Act 1998.

**Please provide all feedback by Friday 27 March 2015**
Questionnaire

We have divided this questionnaire into four sections:

A. The proposal
B. Travel patterns
C. About you
D. Future engagement and communication

1. To help us understand your interest in our proposal, please let us know in what capacity you are providing comments: (tick all that are appropriate)
   - A resident
   - An owner or employee of a business
   - A rail user
   - Community group/ resident association, please provide details
   - County/ town/ district/ parish councillor, please provide details
   - Other, please provide details

2. To help us understand how we have reached you through this consultation please tell us how you heard about our proposal?
   - A leaflet delivered to your house or business
   - Email
   - Posters displayed in the local area
   - Social media
   - Advert in the paper
   - Word of mouth
   - Kent County Council website
   - Other, please provide details
A. The Proposal

3a. The new station and car park will be unstaffed and we are proposing the following facilities. Please can you rate each of them according to what you consider to be important to you?

<table>
<thead>
<tr>
<th>Station Facility</th>
<th>Very Important</th>
<th>Important</th>
<th>Neither important nor unimportant</th>
<th>Not important</th>
<th>Not very important</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Platform lighting</td>
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<tr>
<td>CCTV</td>
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<tr>
<td>Passenger help points on the platform</td>
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<tr>
<td>Ticket vending machine</td>
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<tr>
<td>Real-time journey information</td>
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<tr>
<td>Pedestrian access to / from CliffeSEND</td>
<td></td>
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<tr>
<td>Train timetable information posters</td>
<td></td>
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<tr>
<td>Sheltered platform seating</td>
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</tr>
</tbody>
</table>
### A. The Proposal

<table>
<thead>
<tr>
<th>Car Park Facility</th>
<th>Very Important</th>
<th>Important</th>
<th>Neither important nor unimportant</th>
<th>Not important</th>
<th>Not very important</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 car parking spaces</td>
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<tr>
<td>Car park lighting</td>
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<tr>
<td>CCTV</td>
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<tr>
<td>Cycle storage</td>
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<tr>
<td>Motorcycle parking spaces</td>
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<tr>
<td>Accessible bays</td>
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<tr>
<td>A taxi rank</td>
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<tr>
<td>Pick-up / drop-off point</td>
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<tr>
<td>Bus stop including bus timetable information</td>
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<tr>
<td>Sheltered waiting area for bus stop</td>
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</tbody>
</table>

3b. Are there any other facilities you would like to see in the car park or station? If yes please list up to three. If not move to the next question.

1. 
2. 
3. 

4. Stairs will be provided to access each platform. For accessibility to all we would also like to provide step free access. How would you prefer to access the platforms? (Tick one)
   - [ ] Ramps
   - [ ] Lifts
   - [ ] Either
   - [ ] Don’t know

5. How would you prefer access between platforms?
   - [ ] Footbridge
   - [ ] Underpass
   - [ ] Either
   - [ ] Don’t Know
We are proposing to build a new access road to the parkway station from the A256 Richborough Way and exit from the station onto the A299 Hengist Way.

Do you agree with the proposed access arrangement?

- [ ] Yes
- [ ] No, please provide details
- [ ] Don’t know

How concerned are you with the following impacts of the parkway station? Please can you rate each of them?

<table>
<thead>
<tr>
<th>Potential Impacts</th>
<th>Very concerned</th>
<th>Concerned</th>
<th>Neither concerned nor unconcerned</th>
<th>Not concerned</th>
<th>Not concerned at all</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Views and landscape of the countryside</td>
<td></td>
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<tr>
<td>Air pollution around the site</td>
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<tr>
<td>Noise from the station</td>
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<tr>
<td>Vibration from the site</td>
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<tr>
<td>Light pollution from the site</td>
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<tr>
<td>Wildlife living in the area</td>
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<tr>
<td>The surrounding water resources</td>
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<tr>
<td>Historic buildings and archaeology of the area</td>
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<td></td>
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<tr>
<td>Congestion around the site</td>
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<tr>
<td>Loss of agricultural land</td>
<td></td>
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<td></td>
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<tr>
<td>Impact on road safety</td>
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</tbody>
</table>
Please provide any further comments you have on the impacts including any suggestions for addressing impacts.

8. The new parkway station is expected to result in a number of benefits. Please indicate those you feel will directly benefit you: (tick all that are appropriate)

☐ Greater opportunity to access High Speed 1 (HS1) between Ashford and London
☐ Journey time of about an hour from Thanet Parkway railway station to London (Stratford International)
☐ Car park facilities will give the chance to park and ride into London or other Kent areas
☐ More travel choices
☐ Improved rail connectivity to employment in London and the wider Kent area
☐ Greater investment in East Kent due to improved accessibility
☐ Reduced congestion and emissions in the residential area of Ramsgate as a result of fewer future car trips accessing Ramsgate railway station
☐ Better accessibility for clients and customers to East Kent businesses

Please provide any other comments on the benefits of the parkway station:

9. We have completed an initial Equality Impact Assessment to see if the proposed station could affect anyone unfairly. The assessment can be found at kent.gov.uk/thanetparkway. Do you feel that there is anything that should be further considered in the assessment?

☐ Yes, please provide details
☐ No
☐ Don’t know
A. The Proposal

10. Do you have any further comments about the parkway station proposal?
The next questions relate to your current train travel patterns.

11. How often do you use the train?
   - Everyday
   - Several times a week
   - Once a week
   - Several times a month
   - Once a month
   - Less than once a month
   - Never (please move to question 13)

12. For what purpose do you most often use the train?
   - Work (commuting)
   - Tourism/ leisure
   - Education
   - Business trips
   - Visiting family/ friends
   - Other, please provide details
We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we're asking you these questions. We won't share the information you give us with anyone else. We'll use it only to help us make decisions, and improve our services. If you would rather not answer any of these questions, you don't have to.

13. Are you?
   - Male
   - Female
   - Prefer not to say

14. Which of these age groups applies to you?
   - under 18
   - 18 - 25
   - 26 - 35
   - 36 - 45
   - 46 - 55
   - 56 - 60
   - 61 - 65
   - 66 - 75
   - 76+
   - I prefer not to say

15. To which of these ethnic groups do you feel you belong? (Source: 2011 census)

<table>
<thead>
<tr>
<th>White</th>
<th>Mixed</th>
<th>Asian or Asian British</th>
<th>Black or Black British</th>
</tr>
</thead>
<tbody>
<tr>
<td>British</td>
<td>White &amp; Black Caribbean</td>
<td>Indian</td>
<td>Caribbean</td>
</tr>
<tr>
<td>Irish</td>
<td>White &amp; Black African</td>
<td>Pakistani</td>
<td>African</td>
</tr>
<tr>
<td>Gypsy/Roma</td>
<td>White &amp; Asian</td>
<td>Bangladeshi</td>
<td>Other*</td>
</tr>
<tr>
<td>Irish Traveller</td>
<td>Arab</td>
<td>Chinese</td>
<td>Other*</td>
</tr>
<tr>
<td>Other*</td>
<td>Other*</td>
<td>I prefer not to say</td>
<td></td>
</tr>
</tbody>
</table>

*Other Ethnic Group - if your ethnic group is not specified in the list, please describe it here:

16. What is your postcode?


The Equality Act 2010 describes a person as disabled if they have a longstanding physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

17. Do you consider yourself to be disabled as set out in the Equality Act 2010?
   - [ ] Yes
   - [ ] No
   - [ ] I prefer not to say

18. If you answered Yes to Q17, please tell us the type of impairment that applies to you. You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select Other, and give brief details of the impairment you have.
   - [ ] Physical impairment
   - [ ] Sensory impairment (hearing, sight or both)
   - [ ] Longstanding illness or health condition, such as cancer
   - [ ] HIV/AIDS, heart disease, diabetes or epilepsy
   - [ ] Mental health condition
   - [ ] Learning disability
   - [ ] I prefer not to say
   - [ ] Other, please provide details
If you would like to receive updates about the development of our proposal and future engagement activities please select a preferred method of communication. Our preferred method of communication is by email, however if you do not have an email address then please provide your postal address.

Name:

☐ yes, via email.
  Email address:

☐ yes, via post.
  Postal address:
  Postcode:

Thank you for taking the time to complete this questionnaire.

All feedback received will be reviewed and considered in the development of our proposal.

We will report back on the feedback we receive, but details of individual responses will remain anonymous and we will keep your personal details confidential.

For more information about our proposal and future activities please visit our project website at:
kent.gov.uk/thanetparkway